



Labour market services and older workers, some research inputs

March 21st 2014

Project Grundtvig Evolve

Visit of the Wise Owls' delegation at ISFOL

Roberta Fefè

r.fefe@isfol.it



Unione europea
Fondo sociale europeo



MINISTERO DEL LAVORO
E DELLE POLITICHE SOCIALI
DIREZIONE GENERALE PER LE POLITICHE
ATTIVE E PASSIVE DEL LAVORO



JOB RESEARCH CHANNELS

PLUS – Participation, Labour, Unemployment Survey, 2011

ISFOL

Used channel in the last 30 days.....	Age 18 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 64	Total 18 - 64
a. WORK ENVIROMENT	44,9	44,3	40,3	38,9	43,2
b. FRIENDS, RELATIVES	47,2	38,7	30,0	23,3	38,9
c. SOCIAL PARTNERS	29,8	27,3	22,3	18,9	26,4
d. PUBLIC EMPLOYMENT SERVICES	22,0	19,2	18,4	18,0	20,1
e. HELP WANT ON THE PRESS	17,0	17,0	14,7	15,3	16,4
f. TEMPORARY WORK AGENCY	17,5	14,5	9,9	9,8	14,3
g. RECRUITMENT AGENCIES	12,8	9,4	5,9	5,2	9,7
h. SELF NOMINATION	1,0	1,3	1,1	3,0	1,4
i. PUBLIC CONTEST	6,0	5,3	4,2	2,6	5,1
l. EDUCATION SYSTEM ISTITUTIONS (Schools, Universities, Vocational and Training institutes)	8,4	4,1	3,3	2,5	5,5
m. SELF EMPLOYMENT	1,6	2,6	2,5	1,9	2,1

- In general, **Social networks** are the most popular channel used by italian job seekers; and we seem to be unwilling to self employment.
- Elderly people use social networks as favorite channel. **Social relations** (a.b.), especially as results of work experience contacts, are the landmark in the job seeking process.
- If we look at the Employment Services channels (d. f. g. i.), elderly people use that channels in a “traditional way”, they prefer to contact trade unions and social partners (19%) and Public employment services (18%), while young people are more in habit to use Temporary work agencies and Recruitment agencies.
- More than other age ranges, over 50 are in habit to use **Self nomination**, but as the others are less engaged in self employment strategies.

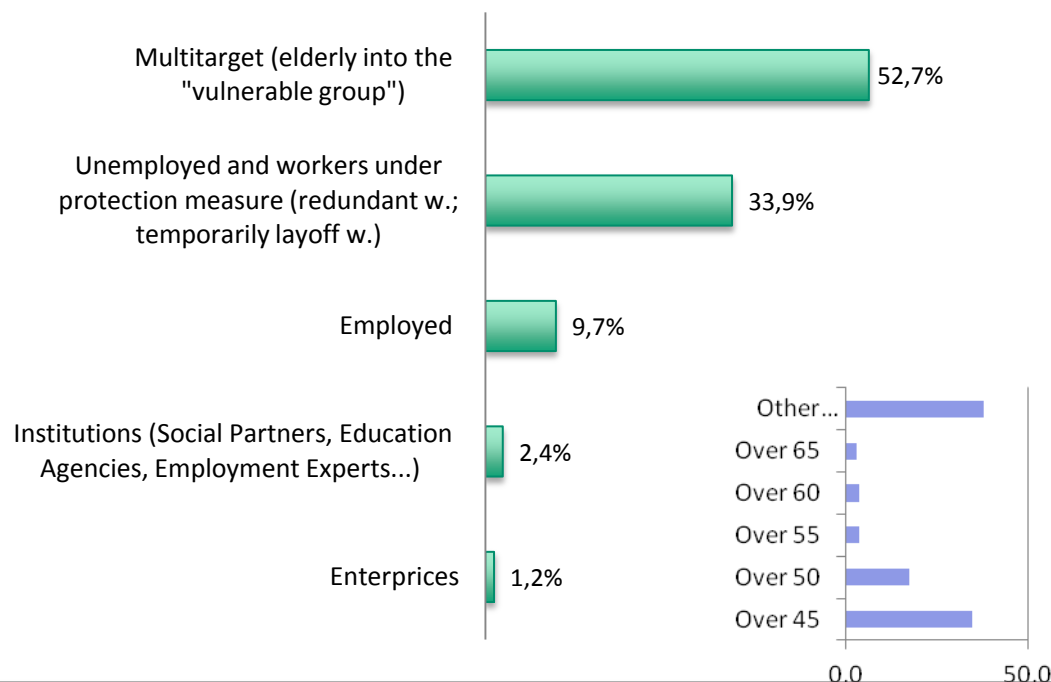
ELDERLY DEDICATE SERVICES AND ACTIONS

ISFOL – Survey on local actions for active ageing, 2011



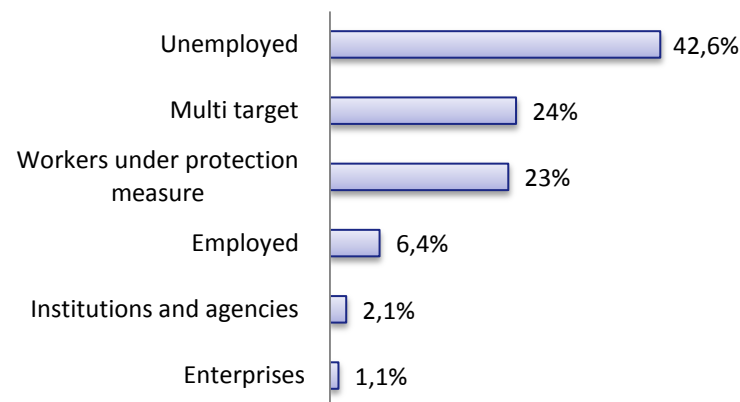
- In 2008, only 41% of Public Employment Centers (556) in Italy was able to provide services focused on older workers demand, but between 2007 and 2011 active ageing and the employment status of older workers has been the subject of increasing attention in governance activity of Italian Regions.
- In 2011 we mapped about 44 regulatory actions, and about 165 measures and projects promoted by Regions to improve integration of older workers; 55% involved the PES.

Which kind of “customers”:



PES' projects targets:

- Unemployed (45 – 64 aged); mature people without a permanent job (40-45 aged), and long term unemployed
- Mature workers who have lost their jobs in recent times in relation to a company crisis events (temporarily laid off workers, redundant workers)

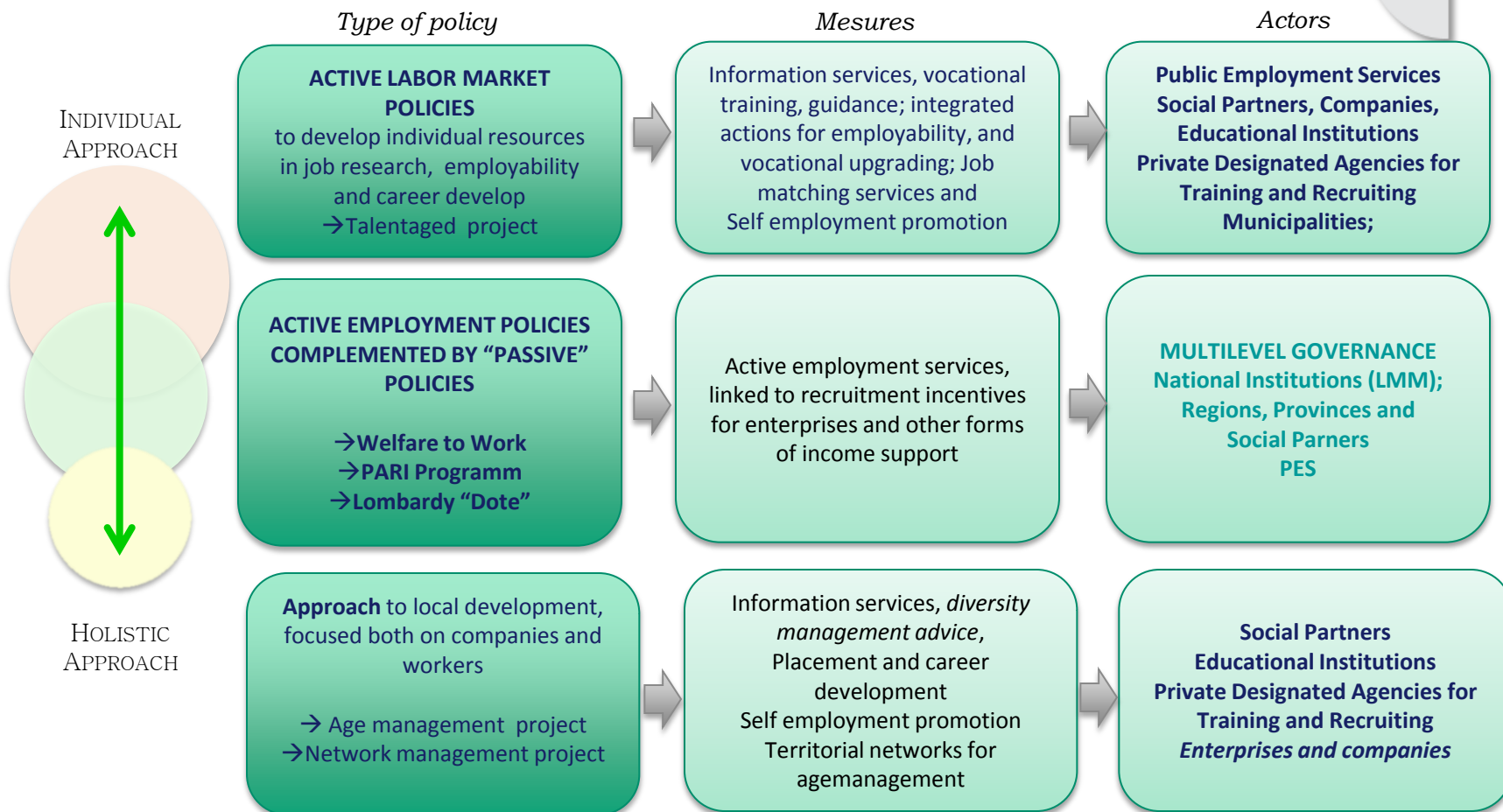


ELDERLY WORKERS DEDICATED SERVICES

ISFOL – Survey on local actions for active ageing, 2011



3 Models of interventions at Regional level:

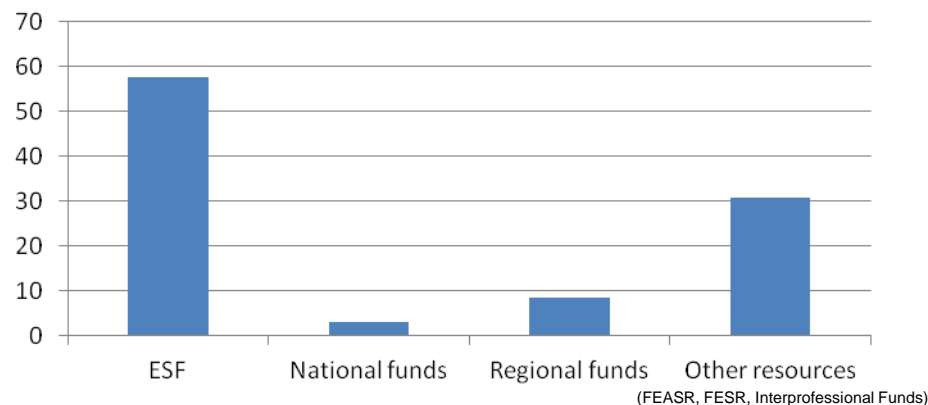


ESF SUPPORT IN ACTIVE AGEING

ISFOL – Survey on local actions for active ageing, 2011



Source of funding:



2,4% of ESF resources
available at regional
level were used for
active ageing



Thank you for your
attention!
Roberta Fefè
r.fefe@isfol.it